

HOW PURCHASING FURNITURE & DECOR THROUGH A DESIGN BUSINESS WORKS

Once your project has been finalized, we will provide a proposal for all furniture, soft furnishings, accessories etc. Clients will be given the opportunity to review all items on the proposal and are required to pay the entire balance due.

DELIVERY, STORAGE & INSTALLATION

Furniture purchased from manufacturers requires shipment to a warehouse that has a loading dock and is staffed during business hours. We offer an estimated price for receiving, storage and delivery on the proposal and bill the actual cost when we get the bill. We do not mark-up this fee. Final cost for this service is dependent on total number of deliveries and length of time in storage. We group deliveries to save money for our clients on delivery fees.

INSTALLATION

Our furniture is carefully hand wrapped and delivered by our trusted team at our warehouse. Our team is gentle and always handles your home and new furniture with care.

Our window treatments are custom fabricated and installed by a team of professionals ensuring they are hung and dressed properly and look beautiful. Window treatment and art installation is billed directly by the installer and paid by the client at the time of install as we do not mark up this service.

CUSTOM PRODUCTS

Most of the furniture items purchased through the studio have some customization to them such as fabric and finish. Window treatments are always custom made for each unique window. As all products are custom, none are returnable.